Anastasia Mosquito Control District
of St. Johns County

120 EOC Drive
St. Augustine, FL 32092
(904) 471-3107
www.amcdsjc.org

COMING SUMMER 2018
AMCD Expansion & Research Facility

Light Colored, Loose Fitting Clothes Recommended

Cover your skin with:
Clothing: If you must be outside when mosquitoes are active, wear long pants and long sleeves.

Repellent: Apply mosquito repellent to bare skin and clothing. Always use repellent according to the label. Repellents with DEET, picaridin, oil of lemon eucalyptus, and citronella are effective. Use mosquito netting to protect children younger than 3 months.

Cover doors and windows with screens:
Keep mosquitoes out of your house. Install screens on windows, doors, porches, and patios.
HOW TO ENTER A SERVICE REQUEST ON THE AMCD WEBSITE

Go to AMCD website: www.amcdsjc.org
Must use a computer-mobile device ability coming soon.

Select the REQUEST FOR SERVICE button.
This will open a window similar to the picture but with map to the left of the information blocks.

Enter PERSONAL CONTACT information.
(first and last name, telephone number (with area code), subdivision (if applicable), cell phone number, and email address (to receive a confirmation email that the request was submitted and completed.)

Enter your ADDRESS information.
(street address, city, and zip code.)

Click on LOCATE BY ADDRESS button.
This is under the address information box. This will pinpoint your address on the map but please verify that it pins at your correct address.

In the REQUEST DETAILS box:

a. select the TYPE of service requested:
   (adult mosquitoes, standing water, larvae, waste tire pick-up (maximum of 10), or all of the above.

b. Enter the DESCRIPTION details: (what you are experiencing or other notes you want us to know).

c. Enter your GATE CODE (if applicable).

PERMISSIONS:

a. Select both: PERMISSION to INSPECT and PERMISSION to TREAT.
AMCD Technician(s) and/or Inspector Sprayer(s) are not able to treat your property without permission.

b. Please also let us know if you have DOG(s) on the premises.

Click SUBMIT REQUEST. (button on bottom)
An AMCD Mosquito Control Technician and/or Inspector Sprayer will respond to your service request within one (1) to three (3) business days.

HOW TO CHECK YOUR SERVICE REQUEST HISTORY

Once your service request has been entered into the database, you can go back and look up any service request(s) that were submitted and all tasks, inspections, treatments, and notes will be displayed that the Anastasia Mosquito Control Technician and/or Inspector Sprayer completed.

On our website: www.amcdsjc.org - Click the REQUEST for SERVICE button.

Click on the blue tab on top: MY SERVICE REQUEST HISTORY.
Enter the same address that you put in on the request.

* Click the LOCATE BY ADDRESS button.
This will pinpoint your address on the map.

* Enter a DATE RANGE.
Click on the calendar icons to change the FROM and TO dates. (Use the date you entered the service request on or a small date range of 1-2 weeks at a time.)

* Click the REFRESH SERVICE HISTORY button.
Any requests that you submitted will show up above the button you just clicked.

* Click the PLUS SIGN (+) on the left of the service request.
Any notes or status of the work that was done by the Insp. Sprayer and/or Technician will be displayed in the blue box below the request.

HOW TO CHECK FOGGING SERVICE IN YOUR AREA

This shows what fogging has been or is scheduled to be done, in the time frame chosen, in your area.

Click on the blue tab on top: CHECK FOGGING SERVICE.

REPEAT * (STARRED) STEPS ABOVE (in order).

AMCD BULLETINS
This will display current public information.

Click on the blue tab on top: BULLETINS.